

FIVE

Crisis Management Principles Every Organization Should Consider

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Mission

Crisis Consulting International exists to:

- **Assist** the global Christian community in fulfilling the Great Commission*
- Provide **training** and **consultation** in the areas of security and crisis management

* (Matt: 28:18-20; Mark 16:15; John 20:21)

WHAT IS THE SINGLE GREATEST THREAT OR RISK FACING YOUR ORGANIZATION

It couldn't happen to me/us

God will protect us

DENIAL

Nothing has ever happened before

We're a ministry; we do good work



Risk and scripture

Does the
Bible speak
to risk?

"Five times I received from the Jews the forty lashes minus one. Three times I was beaten with rods, once I was pelted with stones, three times I was shipwrecked, I spent a night and a day in the open sea, I have been constantly on the move. I have been in danger from rivers, in danger from bandits, in danger from my fellow Jews, in danger from Gentiles, in danger in the city, in danger in the country, in danger at sea; and in danger from false believers. I have labored and toiled and have often gone without sleep; I have known hunger and thirst and have often gone without food; I have been cold and naked."

2 Corinthians 11:24-27

Biblical responses to risk

John 11:53-54

Acts 9:22-25

Acts 13:50-51

Acts 17:13-14

Acts 14:19-20

Acts 12:1-2

A theology of . . . ?



CONSIDERATION #1

Duty of Care

Duty of care considerations

Legal and moral obligation

Based on a reasonable person standard

Assess like organizations



CONSIDERATION #2

Crisis Policies

Crisis policy considerations

Payments of ransom

Hostage/kidnap negotiations

Family relocation

Government notifications

Risk assessment

Contingency plan

Staff training

Crisis management teams

Info management¹²/ communications



CONSIDERATION #3

Risk Assessment

Five key elements of risk assessment

Assets

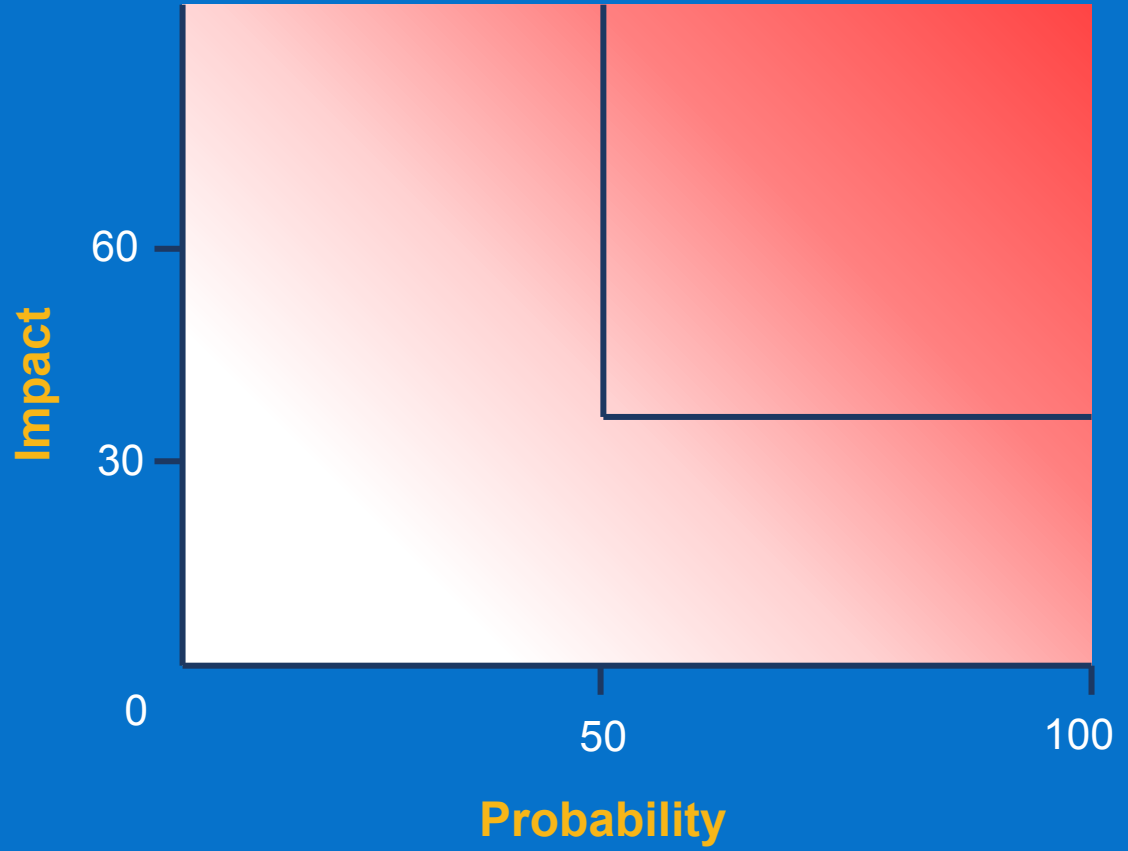
Threats

Vulnerabilities

Probability

Impact

Visualizing risk



CONSIDERATION #4

Contingency Planning

Contingency planning considerations

(RISK: “What if...?”)

(RISK: “So what...?”)

CONTINGENCIES: “Now what...?”

CONTINGENCIES: “If..., then...”

Thresholds

Steps to follow

CONSIDERATION #5

Staff Training

Training considerations

Senior leaders; crisis, security, and risk personnel

Trip leaders; travelers

Field staff

Specialized (cyber; interrogation; women's safety)



CCI training programs

Security	Length
Short-Term Trip Leaders' Workshop	<i>8 hours</i>
Security Orientation Workshop	<i>8 hours</i>
Interrogation Management Workshop	<i>8-12 hours</i>
Field Security Seminar HEAT	<i>3.5 days</i>
Field Security Management Seminar	<i>4-5 days</i>
Cybersecurity	<i>4-12 hours</i>
Women's Personal Security	<i>8-12 hours</i>

Crisis Management	Length
Crisis Management Workshop	<i>1 day</i>
Evacuation Management Workshop	<i>1 day</i>
Hostage Event Management Workshop	<i>1 day</i>
Crisis Management Seminar	<i>3 days</i>
Hostage Event Management Seminar	<i>3 days</i>

Online and Video	Length
Crisis Management Video	<i>60 min</i>
Travel Safety and Security Video	<i>60 min</i>
Security Orientation Online Class	<i>60-90 min</i>
Sexual Assault Video	<i>60 min</i>
Cybersecurity Video	<i>60 min</i>



CCI CRISIS CONSULTING
INTERNATIONAL

2025 training

Security

- 14-17 June – Union Mills, NC (Field Security)
- 17 July – Auburn, AL (Security Orientation Workshop)
- 18-21 August – Lake George, CO (Field Security)
- 13-15 September – Cairo, Egypt (Field Security)
- 13 October – Tbilisi, Georgia (Personal Security Workshop)
- 14 October – Tbilisi, Georgia (Interrogation Management Workshop)
- 25-28 October – Union Mills, NC (Field Security)

Crisis / Leadership Training

- 14-16 July – Auburn, AL (Crisis Management Seminar)
- 15 October – Tbilisi, Georgia (Contingency Planning Workshop)
- 10 November – Plano, TX (Hostage Event Workshop)
- 11-14 November – Plano, TX (Hostage Rescue Symposium)

Connect

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